



Port Colborne to receive \$267,630 from province for corporate projects

Port Colborne, ON (Feb. 3, 2022) – The City of Port Colborne will receive \$267,630 from the province’s Municipal Modernization Program (MMP) to implement several projects that improve service delivery and administrative operations.

City staff submitted eight applications to the third intake of the MMP and were approved for the following six projects:

- telecommunications system modernization;
- fire and emergency services digitization and records management;
- digitizing public works permit process;
- implementing route patrol software;
- departmental organization review; and
- human resources management and information systems review.

The provincial government launched this program in 2019 specifically to help small and rural municipalities find more efficient ways to deliver local services. Responding to the success of previous intakes, Minister of Municipal Affairs and Housing Steve Clark announced this past summer that the government would provide more than \$57 million toward a third intake.

The basis for the city’s requests to the province came primarily from the results of a service delivery review completed by KPMG in August 2020. This review looked at existing service levels and opportunities to implement best practices from other high-performing jurisdictions.

“Our corporate leadership team, with the support of City Council, is committed to modernizing our processes and looking for efficiencies wherever possible,” said CAO Scott Luey. “The goal is to make interactions with the city simple, and we can accomplish this by upgrading to technologies that will create value for residents and businesses.”

Small and rural municipalities across Ontario are in the midst of dealing with rapid growth and development; with that comes increased responsibilities and limited approaches to addressing budget constraints. Investments like this give the City of Port Colborne more resources to accelerate key priorities while also creating new cost savings in their operating budget.

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