

Port Colborne Public Library Board Meeting Agenda

Date: Wednesday, December 6, 2023
Time: 6:00 pm
Location: Library Auditorium, Port Colborne Public Library
310 King St, Port Colborne

Pages

1. Call to Order

2. Land Acknowledgement

Niagara Region is situated on treaty land. This land is steeped in the rich history of the First Nations such as the Hatiwendaronk, the Haudenosaunee, and the Anishinaabe, including the Mississaugas of the Credit First Nation. There are many First Nations, Métis, and Inuit people from across Turtle Island that live and work in Niagara today. The City of Port Colborne and the Port Colborne Public Library stand with all Indigenous people, past and present, in promoting the wise stewardship of the lands on which we live.

3. Disclosures of Interest

4. Adoption of Agenda

5. Approval of Minutes

5.1 Minutes of the November 1, 2023 Board Meeting

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6. Business Arising from the Minutes

6.1 CEO Verbal Report - Accreditation

7. Consent Items

The following items are considered to be routine and non-controversial by the Library board and will be approved at this time. There will be no separate discussion of any of these items unless a Board member requests it, in which case the item will not be consented to and will be considered in the normal sequence of the agenda.

7.1	Financial Report	
	Year-to-date financial report on revenue and expenditures	
	a. Financial Report - November 30, 2023	6
7.2	Circulation Report	
	Monthly circulation statistics.	
	a. Circulation Report - October 2023	7
7.3	Public Relations Report	
	Report on programming and outreach activities.	
	a. Librarian's Report, December 2023	8
7.4	Media Items	
	Media and promotional items including the monthly newsletter.	
	a. Off the Shelf Newsletter, December 2023	15

8. Discussion Items

8.1	Committee Reports	
	a. CEO Hiring and Transition Committee	
	b. Advocacy and Fundraising Committee	
	c. Policy Review and Development Committee	
8.2	CEO Verbal Report - Year-End Reports and Board Evaluation Process	

9. Confidential Items

Confidential reports will be distributed under separate cover. Items may require a closed meeting in accordance with the Public Libraries Act and the Municipal Act.

9.1	Minutes of the closed session portion of the November 1, 2023 meeting	
9.2	Minutes of the closed meeting of November 1, 2023	
9.3	Minutes of the closed meeting of November 21, 2023	

9.4 Confidential Human Resources Matter- pursuant to Public Libraries Act,
Section 16.1(4)(b) of the personal matters about an identifiable individual

10. **Motions**

11. **Notice of Motions**

12. **Roundtable**

13. **Other Business**

14. **Next Meeting Date and Adjournment**



Port Colborne Public Library Board Meeting Minutes

Date: Wednesday, November 1, 2023
Time: 6:00 pm
Location: Library Auditorium, Port Colborne Public Library
310 King St, Port Colborne

Members Present: M. Cooper
A. Desmarais
H. Cooper
C. MacMillan
B. Beck
M. Booth
E. Tanini

Member(s) Absent: M. Bagu, Councillor
B. Ingram, Vice-Chair

Staff Present: S. Therrien, Chief Executive Officer

1. Call to Order

The Chair called the meeting to order at 6:00 p.m.

2. Land Acknowledgement

The Chair recited the Land Acknowledgement Statement.

3. Disclosures of Interest

There were no disclosures of interest.

4. Adoption of Agenda

Moved by C. MacMillan
Seconded by A. Desmarais

That the agenda dated November 1, 2023 be confirmed, as circulated.

Carried

5. Approval of Minutes

Moved by A. Desmarais

Seconded by M. Booth

That item 5.1 be approved, as amended.

Carried

5.1 Minutes of the October 4, 2023 Board Meeting

6. Business Arising from the Minutes

Nil.

7. Consent Items

Moved by A. Desmarais

Seconded by B. Beck

That consent items 7.1 to 7.3 be approved, as circulated.

Carried

7.1 Financial Report

- a. **Oct. 26 2023 PCPL Year-to-Date Financial Report**

7.2 Circulation Reports

- a. **September 2023 Circulation Report**

7.3 Media Items

- a. **Off the Shelf Newsletter, November 2023**

8. Discussion Items

8.1 Verbal Report - Chief Executive Officer's Report

Moved by E. Tanini

Seconded by A. Desmarais

That the Board receives the CEO's Report for information, as presented.

Carried

- a. **Capital Projects Update**

The CEO provided an update on the status of the 2023 capital projects. Completed projects include the King Street entrance accessible doors upgrade, installation of accessible doors in the auditorium, installation of a generator, backflow and watercloset upgrades, and the replacement of the King Street sign. The flat roof repairs project is estimated to be completed by year-end. The elevator modernization project will be completed in 2024.

b. Operational Projects Update

The CEO reported that the wireless print solution project is completed, with a soft launch in September 2023. Diamond financial software installation is in progress, along with the updated phone system project.

c. Development Charges

The CEO reported that she met with the consulting team from Watson & Associates Economists about development charges and provided an update to the Board.

d. Memorandum of Understanding

The CEO reported that the draft MOU was submitted to the CAO and Director of Corporate Services/Treasurer.

e. Grants and Funding

The CEO confirmed that the application for the Public Library Operating Grant was submitted. The CEO reported on other funding opportunities including an application to the Erwin Taylor Charitable Foundation, and the generous support received from the Optimists Club and the PC Lions Club.

f. Operating Hours

The CEO confirmed that commencing January 2, 2024, the library will open at 9:30 a.m. to the public, Monday to Saturday.

g. Training and Development

The CEO reported on an event organized by the Niagara-on-the-Lake Public Library with Michael Dudley (University of Winnipeg) on "Professional and Institutional Ethics and the Challenges Facing Public Libraries." There will be opportunities for both staff and

Board to attend. The CEO and Trustee Desmarais have been registered.

8.2 Committee Reports

Moved by B. Beck
Seconded by C. MacMillan

That the Board approves items 8.2.a to 8.2.c as presented.

Carried

- a. CEO Hiring and Transition Committee**
- b. Policy Review and Development Committee**
 - a. Foundation Policies**
- c. Advocacy and Fundraising Committee**

9. Confidential Items

Moved by B. Beck
Seconded by E. Tanini

That the Board do now proceed into closed session in order to address the following matters at approximately 6:37 p.m.

Carried

Moved by C. MacMillan
Seconded by H. Cooper

That the Board do now rise from closed session at 6:44 p.m.

Carried

9.1 Minutes of the Closed Session of the October 4, 2023 Library Board Meeting

9.2 Staffing Update; Labour Relations or Employee Negotiations

10. Motions

11. Notice of Motions

12. Roundtable

13. Other Business

13.1 Accreditation (A. Desmarais)

Trustee Desmarais addressed the topic of accreditation and stated that it would be helpful to have more information to better understand the accreditation process and its benefits. The CEO advised the Board that she will contact Ontario Library Service and provide an update at the next regular meeting of the Board.

14. Next Meeting Date and Adjournment

The Chair adjourned the meeting at approximately 6:50 p.m.

The next regular Board meeting will be held Wednesday, December 6, 2023 at 6:00 p.m. at the Port Colborne Public Library.

Michael Cooper, Chair

Susan Therrien, Chief Executive
Officer / Board Secretary



City of Port Colborne
Port Colborne Public Library
For the Eleven Months Ending November 30, 2023


	YTD Nov ACTUAL	2023 BUDGET	VARIANCE	VAR %
Revenue				
Donations	\$6,331.84	\$4,600.00	\$1,731.84	37.65%
Rentals	697.08	300.00	397.08	132.36%
Other Revenue	184.65		184.65	0.00%
Fees	7,166.66	2,900.00	4,266.66	147.13%
Grants - Other	2,352.00		2,352.00	0.00%
Grant - Provincial		38,300.00	-38,300.00	(100.00%)
Sales	3,297.19		3,297.19	0.00%
Total Revenue	20,029.42	46,100.00	-26,070.58	(56.55%)
Expense				
Personnel Expense				
Salaries and Wages - Full Time	381,150.11	442,300.00	-61,149.89	(13.83%)
Salaries and Wages - Part Time	55,771.61	68,400.00	-12,628.39	(18.46%)
Overtime Pay	200.75		200.75	0.00%
Employee Benefits	159,556.36	192,300.00	-32,743.64	(17.03%)
Subtotal Personnel Expense	596,678.83	703,000.00	-106,321.17	(15.12%)
Operating Expense				
Association/Membership Fees	1,366.00	1,500.00	-134.00	(8.93%)
Library Collection	54,344.79	71,300.00	-16,955.21	(23.78%)
Comm and Public Relations	292.57	500.00	-207.43	(41.49%)
Computer Software	476.11	1,000.00	-523.89	(52.39%)
Contract Services	2,146.94	3,500.00	-1,353.06	(38.66%)
Equipment - Purchase	4,971.12	6,000.00	-1,028.88	(17.15%)
Hospitality Expense	788.65	500.00	288.65	57.73%
Office Supplies	2,181.19	3,000.00	-818.81	(27.29%)
Postage & Courier	330.73	700.00	-369.27	(52.75%)
Program Supplies	4,431.99	3,000.00	1,431.99	47.73%
Protective & Uniform Clothing		1,200.00	-1,200.00	(100.00%)
Staff Training & Development	6,502.17	7,000.00	-497.83	(7.11%)
SME - Audit and Actuary	7,682.88	12,800.00	-5,117.12	(39.98%)
Telephone/Internet	15,508.85	16,660.00	-1,151.15	(6.91%)
Travel	121.50	2,600.00	-2,478.50	(95.33%)
Subtotal Operating Expense	101,145.49	131,260.00	-30,114.51	(22.94%)
Total Expense	697,824.32	834,260.00	-136,435.68	(16.35%)
Surplus/(Deficit) Before Allocation	-677,794.90	-788,160.00	110,365.10	(14.00%)
Surplus/(Deficit) After Allocation	-677,794.90	-788,160.00	110,365.10	(14.00%)
Transfer to/ (from) Reserves		-39,500.00	39,500.00	(100.00%)
Transfer Between Funds		-748,660.00	748,660.00	(100.00%)
Total Transfer		-788,160.00	788,160.00	(100.00%)
Surplus / (Deficit)	(\$677,794.90)		(\$677,794.90)	0.00%

2023-11-30
3:17 PM

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INTERACTIONS

New Card Registrations

- Jan - Oct. 2022: **553**
- Jan - Oct. 2023: **715** 

NEW PATRONS

91

PATRON VISITS

3,865

CATALOGUE VISITS

1,940

WEB VISITS

1,681

PHYSICAL CIRC

12,282

DIGITAL CIRC

2,216

LINC HOLDS RECEIVED


688

LINC HOLDS SENT

778

CIRCULATION

Physical Circulation

- Oct. 2019: **12,057**
- Oct. 2023: **12,282** 

PROGRAMS

- Programs and program attendance continue to surpassed pre-pandemic numbers.

 2019: 40 programs / 792 attend
2023: 98 programs / 1,350 attend

TOTAL PROGRAMS

98

PROGRAM ATTENDANCE

1,350

SOCIAL MEDIA POSTS

72

eNEWSLETTER SUBSCRIPTIONS

6

PAGES PRINTED & COPIED

742

COMPUTER USERS

260

WIRELESS USERS

549

LIBRARY TECH

- Soft launch of ePRINTit -- the library's new wireless printing service!

TECH - HELP SESSIONS

41

HIGHLIGHTS

- Ontario Public Library Month Contests
 - Spooky Story Contest
 - Why I Love My Library Contest
 - Library Card Membership Drive
- 272 people participated in total!



Date: December 6, 2023
To: Port Colborne Public Library Board
From: Rachel Tkachuk, Librarian
Subject: Public Relations Report

Recommendation:

That the Port Colborne Public Library Board receives the Public Relations Report for information purposes.

Public Relations Report Items

1. Pop-Up Library and Outreach:

- St. Therese School: Grade 1/2 - October 17, 2023 – 20 students
- St. Therese School: Grade 2/3 - October 17, 2023 – 20 students
- St. Therese School: Grade 3/4 - October 17, 2023 – 20 students
- Northland Pointe: November 14, 2023 – 16 participants



2. Class Visits

Wednesday mornings in October, six classes from DeWitt Carter and Steele St. elementary schools attended class visits at the library. Students received an orientation and discussion with a librarian, story time, and an opportunity to browse and check-out books. Class visits will continue on Wednesdays until May.

- DeWitt Carter: October 4, 2023 – 31 students
- Steele Street: October 18, 2023 – 18 students
- Steele Street: October 25, 2023 – 23 students
- DeWitt Carter: November 1, 2023 – 22 students
- Steele Street: November 22, 2023 – 18 students
- Steele Street: November 29, 2023 – 17 students

3. Programming

- **P.D. Day: Pixel Art Challenge**

On October 6 and November 24, 2023, staff ran a Pixel Art Challenge as a P.D. Day activity for children. Participants competed in timed challenges and created their own designs. The activity books used for this program were donated by the Port Colborne Optimist Club, and children kept the book at the end of the session. Both sessions sold out.



- **Tot Time**

Children enjoyed stories, activities, and a craft with a caregiver. Four Tot Time sessions were held weekly in October with a total of 26 participants. Five sessions were offered in November.



- **Baby Time**

The sessions included songs, stories, and discussions for families. Five Baby Time sessions were offered weekly in October with a total of 54 participants. Four sessions were offered in November. Due to increasing popularity, a second session of Baby Time will be added in 2024.

- **Story Time with Shelly**

On Saturdays in October and November, Story Time with Shelly ran in the Children's Room from 10:30 – 11:30 a.m. Shelly read a variety of picture books while children listened and did crafts.

- **Adult Painting Class with Kyla**

On Thursday, October 12, 2023, the library offered two sessions of an adult acrylic painting class called *Walk of the Witch* were. On Thursday, November 23, 2023, the library offered two sessions on an adult acrylic painting class called *One Fall Day*. This program continues to grow in popularity with most sessions selling out.



- **Documentary Films**

On Monday, October 30, 2023, the library screened the documentary film: *The Poisoner's Handbook: Killer Chemistry* (2014, 120 min.) On Monday, November 30, 2023, two documentary films were screened: *Aces: A Story of the*

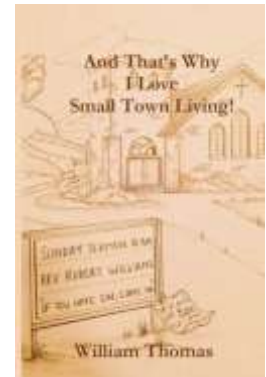
First Air War (1993, 93 min.) and *John McCrae's War, In Flanders Fields* (1998, 46).

In 2024, films and promotional material featured in the Documentary Film Program will be provided for free by the National Film Board of Canada.



- **Local Author Book Talk: Brenda Lanigan**
On Wednesday, October 11, 2023 local author Brenda Lanigan presented a book talk at the L.R. Wilson Archives featuring her new book release *365 Possibilities for Life*.

- **An Afternoon with William Thomas**
On Saturday, October 28, 2023, the library presented a special event with local author William Thomas. The presentation included the launch of a recommended reading program called Bill's Best Reads, a guided tour of the Canadian Authors Series photography collection, and an introduction of William Thomas' new book: *And That's Why I Love Small Town Living*. 42 participants attended the presentation.



An intimate book signing was held on Wednesday, November 15, 2023 at the L.R. Wilson Archives. 26 participants attended the booking signing.

- **Adam Shoalts Book Launch & Talk: *Where the Falcon Flies***
On Sunday, November 12, 2023, the Port Colborne Public Library and Port Colborne Historical and Marine Museum presented an evening with Canadian author Adam Shoalts. The presentation was held at the Roselawn Centre with 205 people in attendance. The event was a fundraiser with all proceeds going to the Library and Museum.

4. Passive Programming

- **Scavenger Hunts**
Scavenger hunts are available daily in the Children's Room with a different theme each week. Children reported how many scavenger hunt items they found to receive a small prize. In October, there were 5 scavenger hunts with over 192

participants. In November, 4 scavenger hunts were offered.

- **Take and Makes**

Take and Make Craft kits were available weekly for children in October and November. 20 kits were made each week and were available while supplies lasted. The Take and Make kits included: Remembrance Day Poppies, Silly Spiders, Chilly Penguins, and Snowmen. All Take and Make kits sold out.

- **Colouring Sheets**

Every month, three colouring sheets are available for free in the Children's Room. In October, 220 participated in the activity.

- **Design Our Bookmark Contest**

In October, the theme for the monthly bookmark contest was: My (Dream) Pet. The winning bookmark submissions for October was Ruby, who drew a picture of her pet fish, Maggie. Ruby received a small prize package and her bookmark was handed out to all patrons at checkout.

All bookmark submissions were on display in the Children's Room throughout the month.

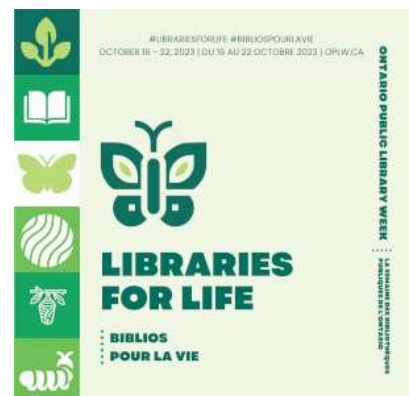


In November, the Bookmark Contest theme was, "Holiday Tradition."

5. Canadian Library Month

Every October, libraries and library partners across Canada raise awareness of the valuable role libraries play in Canadians' lives.

The 2023 theme was: Libraries for Life! This year, Canadian Library Month was celebrated with three patron contests: *Tell Us Why You Love Your Library*, *Sign Up (Your Friend) for a Library Card*, and a *Spooky Story Contest* for all ages.



Tell Us Why You Love Your Library: 40 entries
 Sign Up (Your Friend) for a Library Card: 91 new cards
 Spooky Story Contest: 141 entries



Three winners were announced for the Spooky Story Contest (Children’s, Teen, Adult). All of submissions will be compiled into a library book that will be catalogued and available for patrons.

6. Survey Week, October 16 – 21, 2023

Each year, libraries across Ontario are asked by the Ministry of Heritage, Sport, Tourism and Culture to perform a Typical Week (also known as Survey Week). Information is collected during a week without a statutory holiday in October, November, or early December. The survey is conducted at each service point within a library system. Port Colborne Public Library conducted Survey Week during the week of October 16 – 21, 2023. Final reports will be compiled and submitted before December 31, 2023.

7. Big Library Read, Nov. 2 – 16, 2023

For two weeks in November, Libby, by Overdrive hosted a free online Book Club called: Big Library Read. Libby users across Ontario were given unrestricted access to the book club title: *Artie and the Wolf Moon* by Olivia Stephens. Port Colborne cardholders were invited to participate in the digital book club via the newsletter and social media.



8. One Book, One Niagara

In March 2023, Regional Niagara Libraries hosted the first One Book, One Niagara event at Brock University. The 2023 selected title for Niagara libraries was: *Care Of: Letters, Connections, and Cures* by Ivan Coyote.

One Book initiatives aim to connect their community members through the shared experience of reading. Sometimes called One Book, One Community, this program supports reading and celebrates books and writing. A One Book event traditionally involves encouraging community members to read the same book while providing a space to discuss their thoughts and feelings. Often there will be a culminating event with the opportunity to meet the author of the featured book.

The Niagara One Book Planning Committee has started meeting and begun working on the 2024 One Book, One Niagara event. More details will be announced shortly.

9. City of Port Colborne's Touch-a-Truck & Fire Prevention Kick-Off Open House

On September 21, 2023, the City of Port Colborne and Port Colborne Fire and Emergency Services hosted its annual Touch-a-Truck and Fire Prevention Kick-Off Open House. Library staff offered a colouring activity at the event. Children were asked to draw a picture of their favourite truck from the event and to write a sentence about what they enjoyed most.

Drawings were collected and bound into a book. This book was added to the Port Colborne Public Library's collection. As of October 23, 2023, patrons were able to check the book out from the library. Additional copies of the book were produced and given to the Touch-a-Truck departmental and community partners. A digital version of the book was shared with City departments and Port Fire.

10. Art in the Atrium Showcase: Port Colborne High School & Port Colborne Historical and Marine Museum

From September 21 until October 31, 2023, the Art in the Atrium featured the Visual Arts Students from Port Colborne High School to celebrate 100 years.

During November, the Port Colborne Historical and Marine Museum displayed its "Stitches in Time" embroidery project. The exhibition featured embroidery based on local heritage images from the archive collection. Each piece was completed by a community member or volunteers.



11. Community Connect

Partnerships with local community support agencies expanded into October and November. On various dates throughout the fall, community partners booked the library table to promote their programs and services:

Oct. 2 & Nov. 30, 2023

Bridges CHC – Speak to a Registered Dietician & Diabetes Educator



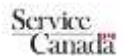
Oct. 3, 10, 17, 24 & 31, Nov. 7, 14, 21 & 28, 2023

PC Works - Resume Refresh



Oct. 4 & Nov. 29, 2023

Ontario Senior's Dental Care Program



Oct. 18 & Nov. 15, 2023

Service Canada

Oct. 20 & Nov. 13, 2023

Birchway Niagara



Oct. 27 & Nov. 17, 2023

Niagara Parents – Triple P Seminars



Oct. 30 & Nov. 30, 2023

Bridges CHC – Programs and Services



Nov. 4, 2023

PFLAG Niagara



OFF THE SHELF NEWSLETTER DECEMBER 2023



310 King Street , Port Colborne, ON, L3K 4H1

905-834-6512

**EMPOWER.
ENRICH. EDUCATE.**

portcolbornelibrary.org

library@portcolborne.ca

@PortColborneLib

@PortColbornePublicLibrary

CHILDREN'S BOOK GIVEAWAY

Starting: Fri. Dec. 15, 2023, 9 a.m.



Give the gift of reading this holiday season with a free children's picture book! Starting on Fri. Dec. 15, the first 120 people in the door will get a free picture book thanks to First Book Canada. One book per family. Available while supplies last.

ADULT PAINTING WITH KYLA: WINTER MOON

Thurs. Dec. 21, 2023

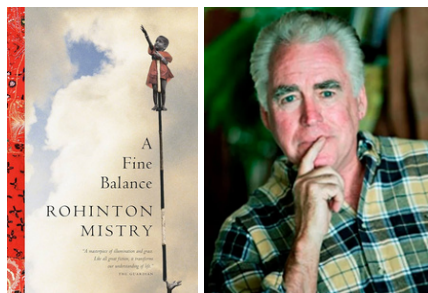
1 - 2:30 p.m. & 5:30 - 7 p.m.

Paint from a unique perspective in this acrylic painting workshop. The scene is of a beautiful, calm winter's night. The viewpoint being from inside a hollowed-out tree. Learn sketching and painting techniques that help create a balanced painting. Cost is \$15 per person. Pre-register.



BILL'S BEST READS WITH WILLIAM THOMAS

We are excited to introduce Bill's Best Reads! Each month, we will feature a book hand-selected by bestselling author, scriptwriter, and nationally syndicated humour columnist, William Thomas.



This month's selection: **A Fine Balance by Rohinton Mistry**
You can place a hold on this book through the library's website or by calling: 905-834-6512.

BUTTONS AND BOOK SALE

Looking for a great stocking stuffer? Buy a library button for \$2 each. Gently used book packages available for purchase while supplies last. Support your local library while buying a unique gift for someone special.

FILL THE FIRE TRUCK FOOD DRIVE

Until Dec. 11, 2023 Port Colborne Fire & Emergency Services is hosting a "Fill the Fire Truck" food drive in support of Port Cares. The need for food in our community is more pressing than ever. Please consider donating non-perishable food items this holiday season. The library is a drop-off location for your non-perishable food donations.



HELP FILL OUR MITTEN TREE



Donate new mittens, hats, gloves and scarves to place on our Mitten Tree for Port Cares. Whether handmade or bought, help someone have a warm winter this year. Thank you for your support!

HOLIDAY HOURS

The library will be
Closed: December 25, 26, 27, 2023
Open: December 28, 29, 30, 2023
Closed: Monday, January 1, 2024
Open: Tuesday, January 2, 2024,
Doors open at 9:30 a.m.



"I can get all the I Spy books I want, and I can get the games I want. I can play at the park outside the library. I love the library."

PROGRAMS

STORY TIME WITH SHELLY

Saturdays, Dec. 2, 9, 16, 23 & 30, 2023, 10:30 – 11:30 a.m.

Meet us in the Children's Room for a fun, free, family story time. All ages. Drop-in. Free.

BABY TIME

Tuesdays, Dec. 5, 12 & 19, 2023, 10:15 – 10:45 a.m.

Songs, stories, and rhymes with your little one. For ages 0 to 2. Free. Pre-register.

TOT TIME

Thursdays, Dec. 7, 14, 21 & 28, 2023, 10:15 – 11 a.m.

Enjoy stories, crafts, and a circle-time. For ages 2 to 5 with a parent/caregiver. Pre-register. Free.



BOOKMARK CONTEST

Submit a bookmark design by December 30, 2023 for a chance to be our featured artist for January. The theme is "Winter Wonderland." Available in the Children's Room. Free.



Congrats to our November winner, Ruby, who drew a picture of her pet goldfish named Maggie.

SNOWMAN ORNAMENT

Wed. Dec. 13, 2023, 3 – 4 p.m.

Get ready to let it snow with this cute snowman craft. For ages 8-12. Pre-register. Free.



SCAVENGER HUNTS

Find the scavenger hunt items and win a small prize. This program runs in the Children's Room every day with a new theme each week. Drop-in.

Nov 27 - Dec 2	Board Game Pieces
Dec 4 - 9	Trees
Dec 11-16	Penguins
Dec 18-30	Sugar Cookies

ART IN THE ATRIUM

Lakeshore Catholic High School
December 2023

We are excited to welcome art students from Lakeshore Catholic High School.

Support these talented artists by visiting their show. Be sure to sign the guestbook!



DOCUMENTARY FILMS

Mon. Dec. 18, 2023, 1:30 – 3:30 p.m.

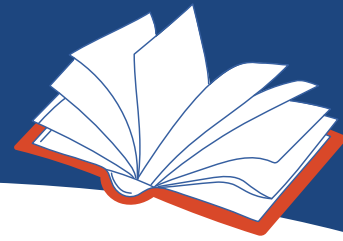
Join us for a screening and discussion of two documentaries. Pre-register. Free.

Mary of Nazareth (1996, 50 min.)

Though she is rarely mentioned in the Gospels, she is doubtlessly the most important and most revered woman in biblical history.

Christmas Unwrapped (2005, 50 min.)

The history of Christmas and the traditions that make the holidays the most wonderful time of the year.



Learn more about services and programs offered by local community support groups. Drop-in. Free.

COMMUNITY CONNECT

Resume Refresh with PC Works

**Tuesdays, Dec. 5, 12 & 19, 2023,
10 a.m. – 12 p.m.**



Bring in a paper or digital copy of your resume and get tips on how to improve it. PC Works will work to refresh and optimize your resume to highlight their skills to match your employment goals. Don't have a resume yet? PC Works can help get you started. Drop-in. Free.

Ontario Seniors Dental Care Program Presentation

Tues. Dec. 12, 2023, 2 – 3 p.m.



Learn about eligibility and enrollment in the Ontario Seniors Dental Care Program (OSDCP) with Valerie Wehlann. The government of Ontario developed the OSDCP to provide free dental care for low-income seniors (65 and older). Valerie works as the Dental Health Community Worker at Bridges Community Health Centre. Pre-register. Free.

Call Valerie at 905-871-7621 ext. 2245 for any addition dental assistance related questions.

Birchway Niagara (Formerly Women's Place)

Thurs. Dec. 14, 2023, 10 a.m. – 12 p.m.



Learn about communication, boundaries, safety planning, and healthy relationships. Learn how to help someone who may be experiencing abuse. Confidential meeting spaces available. Drop-in. Free.

Raising Resilient Children

Mon. Dec. 18, 2023, 10:30 a.m. – 12 p.m.



Location: L.R. Wilson Archives

This seminar focuses on learning strategies to help build positive feelings in your child and help your child recognize and accept feelings, deal with negative feelings and upsetting stressful life events. This seminar is presented by a Niagara Region Public Health Nurse. Pre-register. Free.

Service Canada

Third Wednesday of each month



**Next session: Wed. Dec. 20, 2023
10 a.m. – 1 p.m.**

Service Canada provides Canadians with a single point of access to a wide range of government services and benefits through the Internet, by telephone, in person, or by mail.

Service Canada will be in your community to help you apply for the programs and services: Old Age Security (OAS), Canada Pension Plan (CPP), Employment Insurance (EI), Social Insurance Number (SIN), and My Service Canada Account (MSCA). Drop-in. Free.

PFLAG Niagara



Sat. Jan. 6, 2024

11:30 a.m. – 1:30 p.m.

Wondering what all the fuss is about pronouns? Struggling to keep track of all of the letters in 2S&LGBTQQIA+ and what they mean? Maybe you have questions but aren't sure if you'll say the right thing or use the correct terms, or you want to know more about how you can be a better ally to the community. Pflag Niagara is here for you!

In communities across the country, the Pflag Canada network provides peer support, education and advocacy for a Canada that affirms, respects, and values all sexualities, genders, and gender expressions. Volunteers from Pflag Niagara can answer your questions and share resources and information. Stop by and say Hello! Drop-in. Free.



Need one-on-one tech help?

Book a Tech Time appointment with our friendly staff to help answer basic questions and provide step-by-step instruction on devices. Call us to learn more: 905-834-6512.

E-RESOURCES

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THE CANADIAN ENCYCLOPEDIA

A bilingual encyclopedia managed by the non-profit Historica Foundation.



THE CANADIAN
ENCYCLOPEDIA

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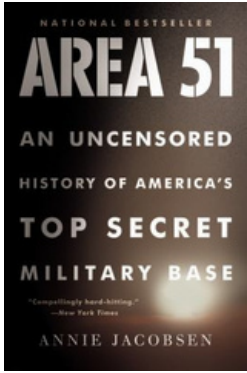


courses. This resource offers the ability to learn at your own pace and to print certificates of achievement upon completion.

HOOPLA DIGITAL

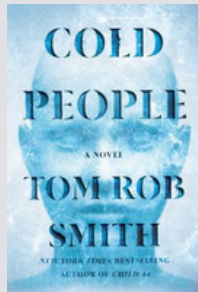
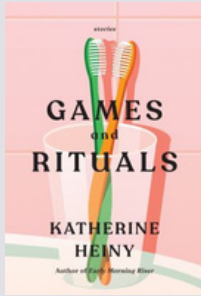
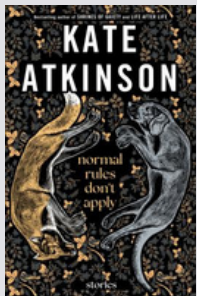
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CHECK OUT OUR DECEMBER LIBRARY STAFF PICKS

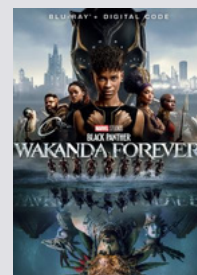


NEW LIBRARY MATERIALS

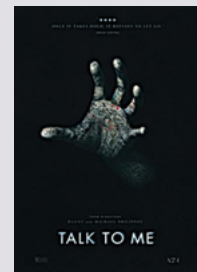
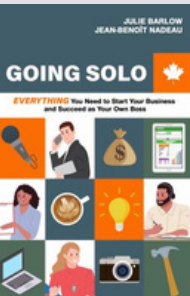
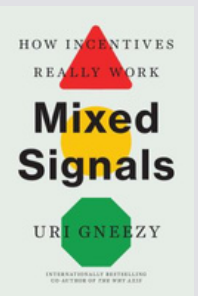
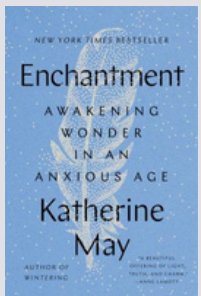
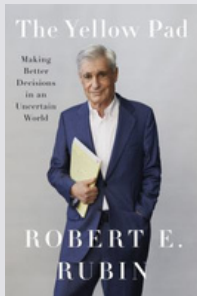
ADULT FICTION BOOKS



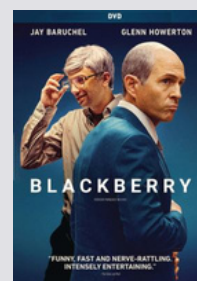
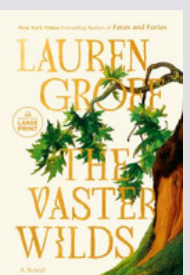
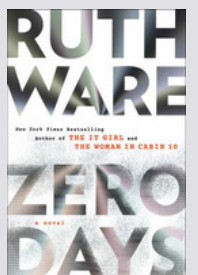
DVDS



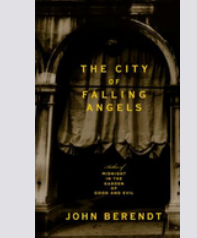
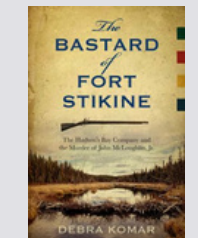
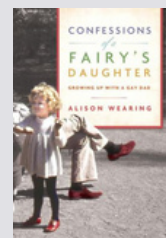
ADULT NON-FICTION BOOKS



LARGE PRINT BOOKS



BOOK CLUB SETS

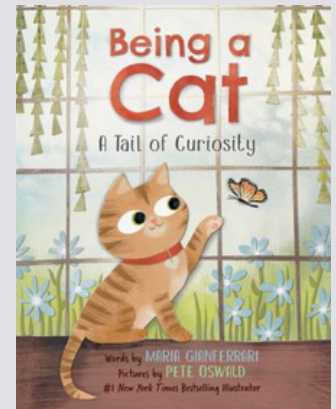


COLLECTION SPOTLIGHT

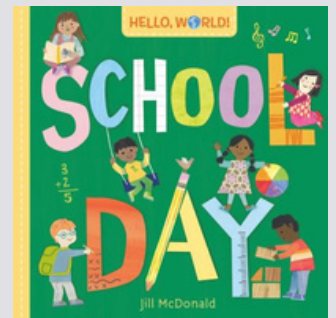
NINTENDO SWITCH GAMES



IN THE CHILDREN'S ROOM



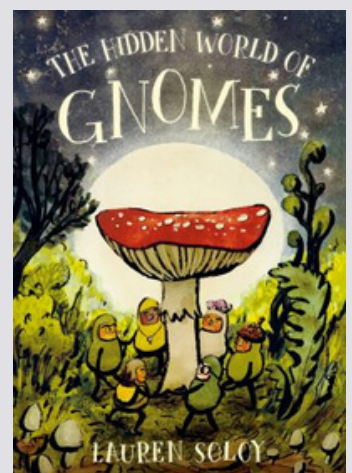
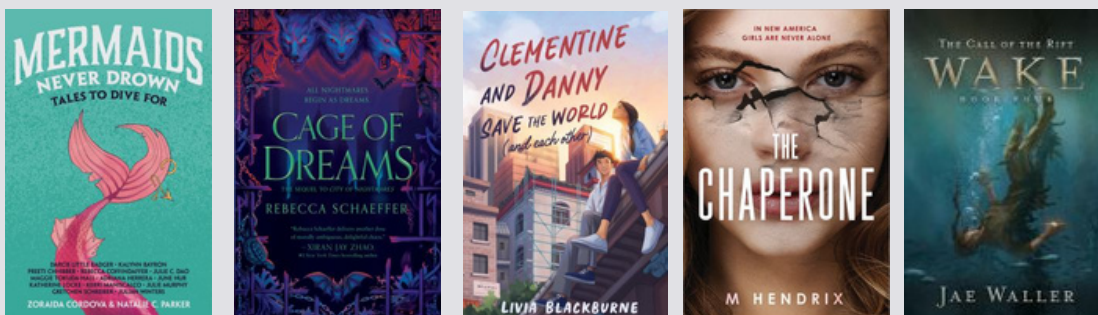
BOARD GAMES



GRAPHIC NOVELS



YOUNG ADULT FICTION





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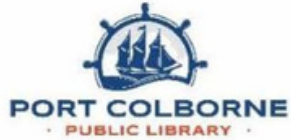
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905-834-6512.

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Friday, Saturday: 9 a.m. to 5 p.m.

The book drop is open 24/7 to return your books and library materials.



December 2023 at the Library

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SUN.	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					1 December 1-30 LakeshoreCHS Art Show	2 10:30-11:30 Story Time w/ Shelly
3	4 Scavenger Hunt: Trees	5 10-12 Resume Refresh 10:15-10:45 Baby Time	6	7 10:15-11 Tot Time	8	9 10:30-11:30 Story Time w/ Shelly
10	11 Scavenger Hunt: Penguins	12 10-12 Resume Refresh 10:15-10:45 Baby Time 2-3 OSDCP	13 3-4 Snowman Ornament Craft	14 10-12 Birchway Niagara 10:15-11 Tot Time	15 9 a.m. Book Giveaway while supplies last	16 10:30-11:30 Story Time w/ Shelly
17	18 Scavenger Hunt: Sugar Cookies 10:30-12 Raising Resilient Children 1:30-3:30 Doc Films	19 10-12 Resume Refresh 10:15-10:45 Baby Time	20 10-1 Service Canada	21 10:15-11 Tot Time 1-2:30 & 5:30-7 Adult Paint Class	22	23 10:30-11:30 Story Time w/ Shelly
24	25 CLOSED FOR CHRISTMAS DAY	26 CLOSED FOR BOXING DAY	27 CLOSED	28 10:15-11 Tot Time	29	30 10:30-11:30 Story Time w/ Shelly
31	Jan. 1 CLOSED FOR NEW YEAR'S DAY	Jan. 2				